

Annex 3

Dear Neighbours,

I hope this correspondence finds you all well.

I would like to thank you all for contacting us to express your concerns. We hope to address and allay any fears and concerns you may have.

Please allow me to introduce myself, my name is Victor Ben-Okoh. I am an NHS clinician and commissioner. I have worked within the NHS for 16 years, specialising in Mental Health (Psychiatry). I am also a Violence Reduction Expert with over 10 years of providing management of violence and aggression training to NHS staff. My wife, Carolyn also works with the NHS as a London Ambulance Services (LAS) Paramedic. Carolyn also teaches violence reduction as a clinical skills tutor. Together we are the directors of Vickbenok limited, a family company that provides all mandatory training to Health and social care organisations.

We developed interest in entertainment and events organisation over a period of years, organising Christmas parties, Conferences, Seminars and Award nights for various NHS trusts through our company Vickbenok Limited. We have also helped organising birthday parties, weddings, leaving celebrations for our NHS colleagues.

VBO Lounge and Bar Restaurant aims to be a bespoke hybrid venue designed for multi-purpose use. This venue hope to cater for small weddings, birthday parties, work seminars and conference and meeting venue. We also hope to provide entertainment and a live sports venue for what will be our local community.

Firstly, we would like to use this opportunity to reassure you all that any concerns regarding noise and security have been addressed by the licencing authority and the police as part of meeting their strict licencing criteria. This newly built venue has been fully soundproofed. In addition, a sound limiter has been installed, in accordance with the licencing authorities' regulations. The sound system and speakers which are installed inside the premises are designed to reduce noise pollution and we are have been reassured that there will be no noise/sound travelling from inside the premises across the dual carriageway.

Secondly, the building has been fully fitted with the market leading CCTV cameras (Hikvision) to help manage/monitor any crime or disorderly behaviour. We have also agreed with the police licencing authorities regarding the cameras positioning and data storage. We can also reassure you that there will be adequate numbers of SIA trained staff within the premises and also to help manage parking issues.

Thirdly, we would like to reassure you all that we will join the Enfield crime watch/stoppers, to help promote a safer neighbourhood and I am happy to share my mobile number anyone who requires it should you have concerns or issues in future.

Lastly, we hope to work closely with our neighbours and will endeavour to make ourselves available to you in the shortest possible time frame, to provide support and

work together to make this important project a success. We aim to cater not just for Doctors, Nurses and other health professionals but also for our valued friends and neighbours.

Yours Sincerely,
Victor Ben-Okoh and Carolyn Branson